

GRI Index

This 2018 Sustainability Report is GRI referenced. In this table you will find references to specific sections in all 2018 Kuehne + Nagel reports, with the corresponding links and also the connection

with UN Sustainable Development Goals (SDG's). This report has not been externally assured. However, we are committed to continuously improving our sustainability reporting.

General Standard Disclosures

<i>Profile Disclosure</i>	<i>SDG goals</i>	<i>Description</i>	<i>Reference</i>	<i>Page</i>
Organisational Profile				
GRI 102-1		Name of the organisation	Consolidated Financial Statements 2018 Report, Notes to the Consolidated Financial Statements	45
GRI 102-2		Activities, brands, products, and services	Business Units	
GRI 102-3		Location of headquarters	Consolidated Financial Statements 2018 Report, Notes to the Consolidated Financial Statements	45
GRI 102-4		Countries where the organisation operates	Locations	
GRI 102-5		Nature of ownership and legal form	Annual Report 2018	13, 14
GRI 102-6		Markets served	Locations Your Industry	
GRI 102-7		Scale of the reporting organisation by number of employees, operations, net sales, total capitalisation by debt and equity, and quantity of services provided	2018 in Focus Consolidated Financial Statements Report 2018 Status Report 2018	18 19 33
GRI 102-8	Goal 5,8,10	Information on employees and other workers	Sustainability Report 2018, Making the Difference	
GRI 102-9	Goals 8, 9, 13, 17	Supply chain	Sustainability Report 2018, Sustainable Supply Chain	
GRI 102-10		Significant changes to the organisation and its supply chain	There have been no significant changes regarding ownership, or supply chain during 2018. However, the Group acquired the business of: Panatlantic Logistics S.A from Ecuador, PT Wira Logitama Saksama from Indonesia, Quick International Courier, USA and Europe. More on this topic can be found in the Consolidated Financial Statement Report 2018	
GRI 102-11		Precautionary approach	Annual Report 2018	94
GRI 102-12	Goals 8, 9, 16, 17	External initiatives	Sustainability Report 2018, Stakeholder Engagement and Dialogue	
GRI 102-13	Goals 8, 16, 17	Membership of associations	Sustainability Report 2018, Stakeholder Engagement and Dialogue	

Strategy				
GRI 102-14		CEO's Statement	Sustainability Report 2018, Welcome Message	
Ethics and Integrity				
GRI 102-16	Goals 16,17	Company's values, principles, standards of behaviour	Sustainability Report 2018, Ethics and Compliance Code of Conduct 2018	
Governance				
GRI 102-18		Governance structure	Corporate Governance Report	13
Stakeholder Engagement				
GRI 102-40	Goals 8, 16, 17	Stakeholder groups	Sustainability Report 2018, Stakeholder Engagement and Dialogue	
GRI 102-41	Goals 3, 8	Percentage of employees covered by collective bargaining agreements	Sustainability Report 2018, Making the Difference	
GRI 102-42	Goals 8, 16, 17	Identification of stakeholders	Sustainability Report 2018, Stakeholder Engagement and Dialogue	
GRI 102-43	Goals 8, 9, 16, 17	Approach to stakeholder engagement	Sustainability Report 2018, Stakeholder Engagement and Dialogue	
GRI 102-44	Goals 9, 17	Key topics and concerns raised through stakeholder engagement	Sustainability Report 2018, Stakeholder Engagement and Dialogue	
GRI 102-45		List entities included in the organisation's Consolidated Financial Statements or equivalent documents	Annual Report 2018, Listed Companies of the Group	103
GRI 102-46		Process for defining report content	The process for defining the report content was done in three stages. The first one was an internal assessment of the information available along with the corresponding sources. The second phase was the preparation of the data platform and collection of data. The last phase was the elaboration of the report, followed by a diligent internal review and approval process.	
GRI 102-47	Goals 9, 17	Material aspects identified	Sustainability Report 2018, Stakeholder Engagement and Dialogue Sustainability Report 2018, Materiality Matrix and Sustainability Goals and Progress Sustainability Report 2018, Governance and Ethics	
GRI 102-48		Effect of any restatements of information provided in previous reports	No restatements.	
GRI 102-49		Changes from previous reports in the scope and aspect boundaries	There are no changes.	

Report Profile				
GRI 102-50		Reporting period	The information provided is for the reporting period January 1, to December 31, 2018	
GRI 102-51		Date of most recent previous report	July 19, 2018	
GRI 102-52		Reporting cycle	Annually reported.	
GRI 102-53		Contacts	Juerg Meier (juerg.meier@kuehne-nagel.com), Edgar Uribe (edgar.uribe@kuehne-nagel.com), Danica Dimitrijevic (danica.dimitrijevic@kuehne-nagel.com) Kuehne + Nagel Management AG Dorfstrasse 50, PO Box 67, CH-8834 Schindellegi	
GRI 102-54		Claims of reporting in accordance with the GRI Standards	This report has been prepared in accordance with the GRI Standards: Core option	
GRI 102-55		GRI Content Index	This report is GRI 2018 referenced	
GRI 102-56		External Assurance Policy	There has been no external assurance for this report.	

Specific Standard Disclosures

Profile Disclosure	SDG Goals	Description	Reference	
ECONOMIC				
Management Approach				
GRI 103-1		Explanation of the material topic and its Boundary	Sustainability Report 2018, Materiality Matrix and Sustainability Goals and Progress No further information available.	
GRI 103-2		The management approach and Its components Its components	Sustainability Report 2018, Ethics and Compliance Sustainability Report 2018, Making the Difference Sustainability Report 2018, Green Footprint Sustainability Report 2018, Occupational Health and Safety Sustainability Report 2018, Quality first Sustainability Report 2018, Security Moment Sustainability Report 2018, Dangerous Goods Sustainability Report 2018, Sustainable Supply Chain	
GRI 103-3		Evaluation of the management approach	Sustainability Report 2018, Ethics and Compliance Sustainability Report 2018, Making the Difference Sustainability Report 2018, Green Footprint Sustainability Report 2018, Occupational Health and Safety Sustainability Report 2018, Quality first Sustainability Report 2018, Security Moment Sustainability Report 2018, Dangerous Goods Sustainability Report 2018, Sustainable Supply Chain	

Economic Performance				
GRI 201-1		Direct economic value generated and distributed	Consolidated Financial Statements 2018 Report Remuneration Report 2018	37
Anti-Corruption				
GRI 205-1		Total number and percentage of operations assessed for risks related to corruption and the significant risks identified	Kuehne + Nagel does not publicly release this information.	
GRI 205-2	Goals 4, 17	Communication and Training on anti-corruption policies and procedures	Sustainability Report 2018, Ethics and Compliance	
Anti-competitive Behavior				
GRI 206-1	Goals 16, 17	Total number of legal actions for anti-competitive behaviour, anti-trust, and monopoly practices and their outcomes	Annual Report 2018, Provisions note 1	89
ENVIRONMENTAL				
Energy				
GRI 302-1	Goals 7, 12	Energy consumption within the organisation	Sustainability Report 2018, Green Footprint	
GRI 302-3	Goals 7, 12	Energy intensity	Sustainability Report 2018, Green Footprint	
GRI 302-5		Reductions in energy requirements of products and services	This information is not publicly available.	
Water				
GRI 303-1	Goals 6, 12, 15	Interaction with water as a shared resource	Sustainability Report 2018, Green Footprint	
GRI 303-2	Goals 6, 12	Management of water discharge - related impacts	Sustainability Report 2018, Green Footprint	
GRI 303-4	Goals 6, 12	Water discharge	Sustainability Report 2018, Green Footprint	
Emissions				
GRI 305-1	Goals 3, 12, 13, 15	Direct Greenhouse Gas (GHG) Emissions (Scope 1)	Sustainability Report 2018, Green Footprint	
GRI 305-2	Goals 3, 12, 13, 15	Energy Indirect Greenhouse Gas (GHG) Emissions (Scope 2)	Sustainability Report 2018, Green Footprint	
GRI 305-4	Goals 3, 12, 13, 15	Greenhouse Gas (GHG) Emissions Intensity	Sustainability Report 2018, Green Footprint	
Effluents and Waste				
GRI 306-2	Goals 12, 13, 15	Total Weight of Waste by Type and Disposal Method	Sustainability Report 2018, Green Footprint	
GRI 306-3		Total number and volume of significant spills	There have been no significant spills in 2018	

Compliance				
GRI 307-1		Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	Kuehne + Nagel does not identify fines or any other form of sanction regarding non-compliance with environmental laws and environmental regulations during 2018.	
Occupational Health and Safety				
GRI 403-1	Goals 3,9	Occupational health and safety management system	Sustainability Report 2018, Occupational Health and Safety	
GRI 403-2	Goals 3,9	Type of Injury and Rates of Injury, Occupational Diseases, Lost Days, and Absenteeism, and Total Number of Work-Related Fatalities, by Region and by Gender	Sustainability Report 2018, Occupational Health and Safety KN New Zealand fined: https://www.tvnz.co.nz/one-news/new-zealand/company-fined-272-000-after-drivers-leg-crushed-in-workplace-forklift-accident	
GRI 403-4	Goals 3	Worker participation, consultation, and communication on occupational health and safety	Sustainability Report 2018, Occupational Health and Safety	
GRI 403-5	Goals 3	Worker training on occupational health and safety	Sustainability Report 2018, Occupational Health and Safety	
GRI 403-7	Goals 3,9	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Sustainability Report 2018, Occupational Health and Safety	
Training and Education				
GRI 404-1	Goals 3, 4, 8	Average hours of training per year per employee by gender, and by employee category	Sustainability Report 2018, Making the Difference	
GRI 404-2	Goals 3, 4, 8, 17	Programs for upgrading employee skills and transition assistance programs	Sustainability Report 2018, Making the Difference	
Diversity and Equal Opportunity				
GRI 405-1	Goals 3, 5, 10	Composition of Governance Bodies and Breakdown of Employees	Corporate Governance 2018 Report 2018 in Focus	3,4
Child Labour				
GRI 408-1	Goals 3, 8, 17	Operations and suppliers identified as having significant risk for incidents of child labour	Kuehne + Nagel's Code of Conduct does not explicitly comment but refers under "employment practices" to "Kuehne + Nagel Values", and "Core Principles", in addition Kuehne + Nagel's Supplier Code of Conduct explicitly covers the topic "freely chosen employment". As a basic principle, all Kuehne + Nagel suppliers are expected to sign the Kuehne + Nagel Supplier Code of Conduct.	

Forced or Compulsory Labour				
GRI 409-1	Goals 3, 8, 17	Operations and suppliers identified as having significant risk for forced or compulsory labour	Code of Conduct 2018	12
Supplier Human Rights Assessment				
GRI 414-1	Goals 3, 8, 17	Percentage of New Suppliers Screened Using Human Rights Criteria	Kuehne + Nagel's Code of Conduct does not explicitly comment but refers under "employment practices" to "Kuehne + Nagel Values", and "Core Principles", in addition Kuehne + Nagel's Supplier Code of Conduct explicitly covers the topic "freely chosen employment". As a basic principle, all Kuehne + Nagel suppliers are expected to sign the Kuehne + Nagel Supplier Code of Conduct.	
Public Policy				
GRI 415-1		Total value of political contributions by country and recipient/beneficiary	It is Kuehne + Nagel's principle to not make political contributions, whether in monetary payments or other donations in kind to political parties or their institutions, agencies or representatives anywhere in the world.	
Customer Privacy				
GRI 418-1	Goals 16, 17	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data	Kuehne + Nagel has not received any complaints about data breaches, leaks or any other data losses for 2018.	
Compliance				
GRI 419-1	Goals 16, 17	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations	In case significant sanctions occur the information is released in Kuehne + Nagel's media statements.	

Alignment of Kuehne + Nagel's material issues and GRI

<i>Very important issues to stakeholders, according to Kuehne & Nagel's materiality analysis</i>	<i>Related GRI Disclosure Topics</i>	<i>Reported in Kuehne + Nagel Sustainability Report 2018</i>	<i>Page</i>
Management			
Data Privacy and Security	418-1: Customer Privacy	Data Privacy Policy and Data Protection	13
Responsible Communication	417: Marketing and Labeling	Quality first Dangerous Goods	26 35
	102-43: Approach to stakeholder engagement	Stakeholder Engagement and Dialogue	14-17

<i>Very important issues to stakeholders, according to Kuehne & Nagel's materiality analysis</i>	<i>Related GRI Disclosure Topics</i>	<i>Reported in Kuehne + Nagel Sustainability Report 2018</i>	<i>Page</i>
Supply Chain			
Customer Relations and Satisfaction	102-43 & 102-44: Customer Satisfaction	Customers	18
Customer Privacy	418-1: Customer Privacy	Data Privacy Policy and Data Protection	13
Product and Service Innovation	102-2: Product and Services 201-2: Direct economic value generated and distributed	Innovation Centers Consolidated Financial Statements 2018 Report	24 37
Product Safety	416: Customer Health and Safety	Quality Services	26-35
Sustainable Supply Chain	102-9: Supply Chain 308: Supplier Environment Assessment 414: Supplier Social Assessment	Sustainable Supply Chain Evaluation process Evaluation process	20 22 22
Employees			
Fair Treatment of Workers	102-8: Information on Employees	Making the Difference	36
	102-41: Collective Barg. Agreement	Making the Difference	36
	202: Entry Level Wage		
	401: Employment	Making the Difference	36
	404: Training and Education	Training	42
	409-1: Forced or Compulsory Labour	Code of Conduct 2018	10
Employee Relations and Engagement	402: Labour Relations	Employee Relations and Human Rights	41
Occupational Health and Safety	403: Occupational Health and Safety	Occupational Health and Safety	27
Labour Standards	402: Labour relations	Employee Relations and Human Rights	41
Employee Work-Life Balance and Well-Being	401-3: Parental leave	No aggregated data on group level, however data on parental leaves are available by national organisations according to local regulations.	41
	403: Occupational Health and Safety	Occupational Health and Safety	27
Environment			
Management of Dangerous Goods	403: Occupational Health and Safety	Dangerous Goods	35
Efficient Use of Resources	103-2: Management Approach	Management Approach	44
Governance			
Ethics and Governance	102-18: Governance structure	Governance	10
Transparency, Disclosure, Reporting	419-1: Socioeconomic Compliance	Occupational Health and Safety	27

In case significant sanctions occur the information is released in Kuehne + Nagel's media statements